



Agreement Terms and Conditions

- A. Repairs will not be performed without the owner's approval.
- B. All work described shall be performed during regular working hours (8am-6pm) Monday-Saturday. Emergency service hours are any time after 6pm, Sundays and holidays. Higher rates will apply for service outside regular working hours.
- C. Pride Air Conditioning & Appliance, Inc. shall not be responsible for any loss, damage, or injury from delay in rendering service under this agreement, and in no event shall be liable for loss or damage consequential to or directly arising from the operation of or failure of the apparatus or its controls.
- D. It is the customer's responsibility to schedule maintenance every (6) six months. No refunds will be given for missed maintenance(s) due to lack of accessibility. As a courtesy Pride Air Conditioning & Appliance, Inc. will try to schedule service.
- E. In the event of equipment trouble or failure, all repairs during the agreement term will receive up to 20% discount. Payment for authorized repairs is expected and due upon completion of work.
- F. Routine maintenance in and of itself may not prevent equipment failure, system failure, component failure or leaks of any kind. Customer agrees to hold Pride Air Conditioning & Appliance, Inc. harmless in all claims.
- G. A diagnostic fee of \$60 may apply in case of customer neglect or customer oversight, (i.e., thermostat in the off position) or FPL override shutting off system (red light on). Determination of charges will be assessed on an individual basis.
- H. All returned checks are subject to a service fee of \$35. Payment of E.S.A. and/or request for service constitutes acceptance of Terms and Conditions.
- I. This agreement will automatically renew each year and the scheduled authorized monthly charges will continue until a written notice of termination is received 30 days prior to next billing cycle.
- J. Upon cancellation of agreement client will be charged for services rendered and/or membership discounts applied, less any monthly premiums paid during current term period.